



The Bridge-Leadville Director

The Bridge Director oversees the Advocates of Lake County (ALC)'s emerging homeless services program, The Bridge-Leadville. A successful Bridge Director will effectively implement the following responsibilities while also providing vocal advocacy and leadership in the area of increasing stable housing opportunities/outcomes for Lake County's homeless and housing insecure residents.

Primary Responsibilities:

- Supervise the development, implementation and ongoing activities of ALC's emerging Coordinated Entry, Street Outreach and 24/7 Homeless Crisis Response programs ("Bridge programs").
- Oversee the expansion/onboarding/staffing of Bridge programs.
- Provide support and supervision to direct reports; motivate, articulate expectations, provide effective feedback and cultivate a healthy team culture.
- Provide program guidance and culture consistent with ALC's mission, core values, and client program philosophy/goals/guidelines.
- Monitor, maintain and when possible, increase the efficacy of all key strategic program partnerships to create and maximize client opportunities and program effectiveness.
- Oversee/develop all program contracts; compliance, data collection, metrics, reporting, compliance and budgets.
- Provide strategic/innovative leadership for the organization and community concerning the expansion of housing resources, and program improvement.
- Work with the Program Sustainability Manager to uncover and develop funding mechanisms in order to expand housing and housing activity programs/resources.
- Maintain all key contractual/governmental/collaborative partnerships and interpersonal relationships.
- Monitor, maintain and when possible, increase the effectiveness of all ALC interdepartmental relationships.
- Maximize client opportunities and effectiveness by cultivating and maintaining effective partnerships throughout the Lake County social service network including local government partners.
- Participate in regional discussion and promote the ALC's programmatic/housing focused vision, principals and mission.
- Support strong program/staff boundaries and model excellent self-care.
- Cover the 24-hour crisis line on a rotating basis and provide crisis services to community members in need of homeless services. With the Executive Director, assume responsibility for covering the hotline if and when other staff are unable to fill the need.
- Serve as the point of contact during program emergencies.
- Other duties as assigned.

Desired Qualifications:

- BA/BS in Social Work, Psychology, or related field min. MSW/CAC/MA preferred.
- 3 to 5 years in management and supervision.
- Broad experience/knowledge in the following areas: homelessness, housing/Permanent Supportive Housing/Tenant Supportive Services, outreach, shelter services, substance abuse, mental illness, criminal justice, poverty, etc.
- Knowledge of housing resource structures and programs: Affordable Housing, Rental Assistance programs, CO Div of Housing, HUD, Public Housing Authorities, etc.
- Proven history of strategic thinking and innovation.
- Experience in grant development, contract management and budgeting.
- Experience in program development and implementation.
- Excellent program management, organizational competence, leadership and supervision skills/experience.
- Excellent organizational, multi-tasking, follow-up and problem-solving skills. Proven ability to successfully address competing needs and priorities.
- Experience with the issues surrounding and best practices in promoting recovery from homelessness, specifically within the Housing First model.
- Strong history of resourcefulness and creative problem solving.
- Excellent interpersonal, collaborative and communication skills. Experience in establishing productive, transparent, inclusive relationships with partners holding different perspectives and/or opposing needs.
- Background in direct to client services. Strong understanding of Client Centered Care, Motivational Interviewing, Trauma Informed Care, Harm Reduction, and related approaches.
- Able to pass background check.
- Valid driver's license, reliable transportation, proof of insurance and clean driving record.
- Some evening, weekend, and overnight availability.

Some evening, weekend, and overnight work will be involved. Applicant must be able to respond to Lake County within 45 minutes of dispatch to fulfill on-call responsibilities. Full-time, exempt professional position. Salary range: \$71,086- \$80,357. Generous reimbursement for purchase of health, dental and vision insurance on agency ICHRA platform. Retirement contribution. Generous paid time off policy in addition to 11 paid holidays/year. This job description is subject to periodic review by the Board of Directors. ALC is an Equal Opportunity/Affirmative Action Employer.

For more information about The Bridge-Leadville, please visit advocatesoflakecounty.org

To apply, please send resume and cover letter to meagan@advocatesoflakecounty.org.